



Date: January 8, 2025
Current Meeting: January 8, 2025
Board Meeting: January 16, 2025

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation Board of Directors
THROUGH: President/CEO, Jennifer Pyrz
FROM: Governance & Audit Brian Atkinson
SUBJECT: Decentralized Operations Review Report Update

ACTION ITEM A-2

RECOMMENDATION:

Review and receive Governance & Audit Decentralized Operations Review Report Update

- See Reference Item 2024-10

BACKGROUND:

The FY 2024 Internal Audit Work Plan approved by the Governance and Audit Committee included a Decentralized Operations Review update from the original 2023 report.

IndyGo celebrated the opening of its new East Campus headquarters in August 2023. Also, the new Mobility Solutions and Customer Care Center on W. Michigan Street began operations in the first quarter 2023. IndyGo continues to operate the West Campus on W. Washington Street, the Carson Transit Center, and a charging station.

DISCUSSION:

The purpose of this report is to provide a current update on the various properties owned by IndyGo, status moving forward and operations spread across various facilities.

The original report rating was considered low based on six observations. This report will provide an update and any status changes to the original observations.

1. East Campus Move Schedule
2. East Campus Master Planning
3. Operating Budget
4. Facility Maintenance Plans
5. Property Management
6. Change Management

FISCAL IMPACT:

No Fiscal Impact

DBE DECLARATION:

Not applicable

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Governance and Audit Committee on January 8, 2025.